



September 10, 2010

To Our Valued Customers from Divide;

After having operated a park-and-ride depot location in Divide for several years, we have elected to discontinue service from this location – the Divide Depot – effective today, and for the foreseeable future.

This comes after failed discussions with the location owner, who is responsible for that street's ongoing maintenance. We had operated from this location for years, having been given direction and approval of the Teller County Sheriff's Department.

After failing to identify and secure a suitable alternate location in the Divide area, one that would be safe and accessible for our motorcoaches and passengers in both directions, and after identifying the fact that we serve approximately 250 passenger trips annually from this location (of the 110,000+ passenger trips total for the shuttle annually), it is no longer viable to continue these operations between Divide and Cripple Creek.

We will continue to operate schedules from Woodland Park in Teller County, with no foreseeable changes to that service.

Further, as the vast majority of our discounted Casino Employee Passes are sold directly to the Casinos, who then offer them to their own employees; we will recommend that Casino employees who are adversely affected by this change in schedule, refer to their employer's HR departments from whom they purchased their shuttle passes. While we will not speak for each individual casino's policies, we would expect that appropriate credits and adjustments would be made where applicable.

Again, we sincerely apologize for this minor decrease in our service, and also regret having to make the change this abruptly. Our records show that this change in service may directly affect as many as two dozen current casino employee passengers. Thank you for your understanding.

Sincerely,

Todd Holland
President, Ramblin Express
719-590-8687